

Annex B

ASPRI ManpowerConnect - Change of Employer Program Frequently Asked Questions

Q1. Why hire an existing worker?

You may consider hiring workers who are already in Singapore to benefit from experienced workers and a faster deployment time. Also, to save on the cost of bringing in new workers.

Q2. Can I hire existing workers from a different sector (i.e., Marine or Construction)?

The program offered by ASPRI is only for hiring existing FWs within the Process sector. For cross-sectorial hiring, please approach MOM.

Q3. How much do I need to pay ASPRI / ASPRI-IPI for the job matching service?

This service by ASPRI will be free of charge for the whole period of the program from 11 Aug 2020 till 31 Jan 2021 (six months).

Q4. The transferring of existing workers can only happen with the current employer's agreement?

If the current employer agrees, you can apply for existing workers while their Work Permits are valid (i.e., taking over the remaining valid WP term with at least 2 months validity)

Q5. What happen if I want to hire existing workers without getting current's employer's agreement?

You can also hire existing workers without getting the current employer's agreement. For more information, please refer <https://www.mom.gov.sg/passes-and-permits/work-permit-for-foreign-worker/sector-specific-rules/hiring-existing-worker-in-process-sector>

Q6. Do I need provide a valid contract to apply for ASPRI ManpowerConnect access account?

Yes, you are required to provide a valid contract (with validity of at least 3 months) with any process plant owner/ contractor. Alternatively, you may attach a support letter / letter of intent from the plant owner to verify that your company is a contractor for their project (subject to approval by ASPRI and the authorities).

Q7. How many login accounts can a company have?

Each company is allowed to nominate 3 representatives for account login (under one UEN number) in ASPRI ManpowerConnect portal.

Q8. How do navigate through ASPRI ManpowerConnect for available FW listing?

The portal resource finder can filter based on the following 5 search criteria:

- i. Skill,
- ii. R1 or R2,
- iii. Nationality,
- iv. Experience and/or
- v. Current Salary

Q9. What happens if I would like to cancel my reservation after I have identified and shortlisted another FW for an interview?

Please inform ASPRI-IPI via email to coe@ipi.org.sg. In addition, the “Reserve” status of any shortlisted FW will revert to “Available” status after the 4th working days of the reservation if you do not inform ASPRI-IPI the follow-up submission of WPOL application.

Q10. What happens after 4th working days of reservation?

The FWs status will be reverted back to Available in the portal for potential New Employers to recruit.

Q11. My work pass application for the new worker is rejected by MOM.

MOM shall convey the appropriate rejection advisory to the New Employer and handle any related queries directly with the New Employer.

Q12. Will there be any issue pertaining to Personal Data protection?

ASPRI / ASPRI-IPI is acting as authorised by, and on behalf of MOM in the collection of Personal Data (the “Personal Data”) and any subsequent use and disclosure of the Personal Data to MOM.

Company and its nominated company representative(s) accessing to ASPRI ManpowerConnect shall agree to comply with such obligations pursuant to the prevailing provisions of the Personal Data Protection Act 2013 (“PDPA Provisions”) of Singapore relating to the protection and retention of the Personal Data in its possessions or under its control.

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